



Greetings to all Music Theatre Wichita Patrons! Thank you for embarking on our 50th Anniversary Season with us. You've sustained our organization the past five decades, and this year will be a celebration - a celebration with guidelines we would have never imagined a couple of years ago. Thank you in advance for reading through these policies thoroughly and joining with us to keep each other safe and healthy this year.

## TOUCHLESS TICKETING AND EXCHANGES

MTWichita is pleased to offer touchless ticketing this year.

- ★ The box office will email tickets whenever possible; please flag your email tickets for easy access from your smartphone or print them out
- ★ Patrons will have an option to receive paper tickets via mail
- ★ Ticket exchanges will be done by phone, mail, or email ([boxoffice@mtwichita.org](mailto:boxoffice@mtwichita.org)) to reduce the number of patrons needing to visit a physical box office location. The MTWichita administrative offices and box office will not be open to walk-in traffic. Box office staff will be present onsite at performances to handle ticketing exchanges and sales.



## BOX OFFICE LOCATIONS AND HOURS OF OPERATION

- ★ For the 2021 season, all evening performances start at 8 pm and all matinees start at 2pm. On show dates, the box office will open on location (at the Capitol Federal Amphitheater for performances taking place there; at Century II Convention Hall for performances taking place there) two hours before the performance begins. Please note the on-location box office will not have access to phones.
- ★ Beginning on April 2, single tickets will be on sale online and over the phone (316.265.3107), and in person at the on-location box office two hours before curtain on performance dates. The box office staff will generally be answering phones and filling orders from 9:00am-5:00 pm Monday-Friday. If patrons have difficulties getting through on the phone, they can also email [boxoffice@mtwichita.org](mailto:boxoffice@mtwichita.org).

**DEFINITELY BROADWAY**  
— UNIQUELY WICHITA —

BOX OFFICE: 316.265.3107 | [mtwichita.org](http://mtwichita.org)

# CAPITOL FEDERAL AMPHITHEATER 1607 E Central Ave, Andover, KS 67002

## PARKING DETAIL *(see map for all parking locations)*

- ★ ADA parking is available in both lots north of the Andover Amphitheater at the library and city hall. MTWichita also has a designated ADA parking lot (sticker required) with 20 spots available next to the north entrance of the amphitheater.
- ★ Parking attendants will assist patrons with parking for safety and efficiency.
- ★ Complimentary golf cart service will be available for patrons who need it, primarily servicing the lots south of the amphitheater *(see map below)*.



## ENTRANCE TO VENUE

- ★ There will be a north and a south entrance to enter into the amphitheater. Please choose whichever entrance is most convenient for you. Box office staff will be able to help you at either location.
- ★ Please have your tickets out and ready to be scanned when you get to the entrance to help avoid congestion.
- ★ Please maintain at least 6 feet of distance between your party and parties near you while entering the venue.

## MASKS IN COMMON AREAS

Masks will be worn by all patrons, employees, and vendors in common spaces. Masks must be worn over the nose and mouth:

- ★ In line for venue entry, bar service, and food truck service
- ★ In line for and while using restroom facilities
- ★ Anytime your party cannot remain distant from others
- ★ At this time, it is assumed that once seated in a "family" pod and distanced from others, patrons may choose to remove masks



Should these policies change, MTWichita will inform patrons in advance of affected performances. As part of MTWichita's efforts to keep patrons, staff, and performers safe, mask-wearing will be enforced. Anyone refusing to wear a mask, or wearing one improperly, will be asked to leave; refunds will not be given based on patron unwillingness to wear a mask.

## DISTANCED SEATING

- ★ Capitol Federal Amphitheater will have pods marked in which your party can sit. All events for MTWichita's 50th Anniversary Season will be general admission by price section. Your tickets will identify your section.

**Flags will mark seating sections as follows:**

SECTION 1: **Red flags**    SECTION 2: **Yellow Flags**    SECTION 3: **Blue Flags**    SECTION 4: **Orange Flags**

- ★ Pods will be marked with field chalk, which will not stain clothing or blankets. **If there are 1-2 people in your party, use 1 pod. If there are 3-6 people in your party, choose two adjacent pods.**

## RAIN/WEATHER

KAKE News is weather sponsor for MTWichita's 2021 outdoor performances. Tune in for weather updates on show days!



- ★ No sun umbrellas will be allowed during performances so please plan accordingly with hats and sunglasses.
- ★ If necessary, MTWichita will contact patrons with a weather delay or cancellation notice. Weather information will be shared by email, text (for those who have opted in to text messages), on social media, and on the MTWichita box office line at 316.265.3107.
- ★ MTWichita will attempt to accommodate (through rescheduling) patrons whose chosen performance was cancelled due to weather. If we cannot reschedule your performance due to weather, no refunds will be given.

## FOOD AND BEVERAGE

- ★ Shaken or Stirred Bartending is MTWichita's beverage vendor for events at the Capitol Federal Amphitheater. Bars will carry non-alcoholic beverages like water and soda; domestic and craft beers; wine; and variety of mixed drinks. Please drink responsibly.
- ★ Patrons may **not** bring their own alcoholic beverages to performances.
- ★ Food trucks will be onsite beginning two hours before a show start time, with a variety of foods available for purchase.



## RESTROOM FACILITIES

- ★ The Capitol Federal Amphitheater has restrooms onsite in the park. MTWichita will also have rented portable restrooms (including ADA compliant facilities) and handwash stations.

### WHAT TO BRING

- ★ Chair or blanket
- ★ Sunscreen
- ★ Hat/sunglasses
- ★ Layers  
(a sweater or jacket for most shows!)
- ★ Hand sanitizer
- ★ A clean mask

# CENTURY II PAC CONVENTION HALL

## PARKING DETAIL *(see map for all parking locations)*

- ★ ADA parking is available in all lots surrounding Century II.
- ★ Complimentary golf cart service will be available for patrons who need it.

## ENTRANCE TO VENUE

- ★ Please note that 2021 Music Theatre Wichita productions at Century II are located in Convention Hall, not the Concert Hall.
- ★ Patrons should access the Convention Hall through the connecting lobby on the south side of the round building. Enter through the glass doors on either the west or east side of the connecting lobby.
- ★ Please have your tickets ready to be scanned when you get to the entrance.
- ★ Please maintain at least 6 feet of distance between your party and parties near you while entering the venue.



## MASKS INSIDE

- ★ Masks must be worn by all patrons, employees, and vendors while indoors at Century II.
- ★ Masks must be worn over the nose and mouth.
- ★ Masks must be worn by all parties regardless of age or vaccine status.



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## DISTANCED SEATING

- ★ Patrons will be seated in socially distanced pods, by price level. For example, section 1 will be closest to the stage. Patrons with section 1 seating can choose their own seats within that section.
- ★ Ushers will assist with seating to ensure that party size and pod size match when possible.

## FOOD AND BEVERAGE

- ★ As of mid-March, Century II PAC does not plan to have concessions available for summer 2021 events. City staff are working alongside the Sedgwick County Health Department to determine safe practices, but as of now MTWichita advises patrons to plan for no concessions.